



2220 O'TOOLE AVENUE SAN JOSE, CA 95131

2010-134 A  
223278

T > 408-952-6400  
F > 408-952-7539

March 31, 2010

Public Service Commission of South Carolina  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

**RE: DIECA Communications, Inc., d/b/a Covad Communications Company  
Authorized Utility Representative Form for Telecommunications Carriers**

Dear Docketing Department:

DIECA Communications, Inc., d/b/a Covad Communications Company hereby files a copy of its Authorized Utility Representative Form for Telecommunications Carriers.

Please do not hesitate to contact me should you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Stefanie Santa-Esparza".

Stefanie Santa-Esparza  
Legal Project Manager

cc: Jeanne Gordon, Office of Regulatory Staff

Enclosure

RECEIVED  
APR 06 2010  
PSC SC  
MAIL / DMS

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

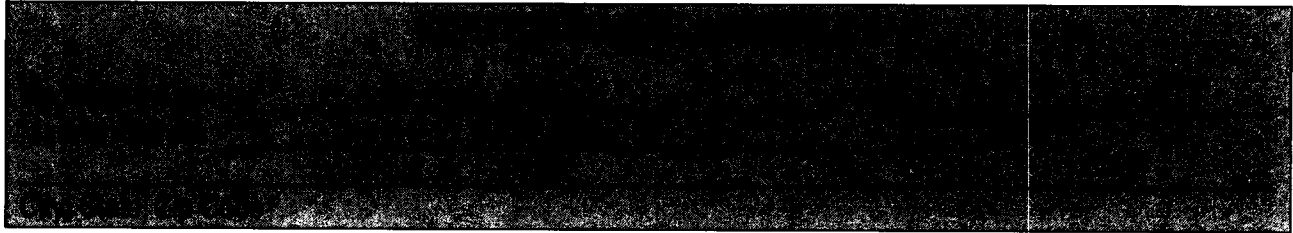
TYPE: ☒ IXC

☒ CLEC

☐ ILEC

☐ Wireless

<b>DIECA Communications, Inc.</b>	
Company Name Covad Communications Company	FED/SSN (408) 952-6400
Dbaf/ka 2220 O'Toole Avenue	Telephone #
Mailing Address San Jose, CA 95131	
City, State, Zip Code 2220 O'Toole Avenue	
Business Location San Jose, CA 95131	
City, State, Zip Code	County Santa Clara



**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

- Katherine Mudge, 7000 N. Mopac Expressway, Second Floor, Austin, TX 78731
- A. **General Manager** (Include Address if different than above)  
 (512) 514-6380 / (512) 514-6520 / kmudge@covad.com  
 Telephone Number / Facsimile Number / E-mail Address
- Phil Ceguera
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)  
 (408) 952-6484 / (408) 952-7539 / pceguera@covad.com  
 Telephone Number / Facsimile Number / E-mail Address
- Phil Ceguera
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
 (408) 952-6484 / (408) 952-7539 / pceguera@covad.com  
 Telephone Number / Facsimile Number / E-mail Address  
 888-642-6823
- C2. **Customer Contact** (Toll Free Number)
- Jake Heinz, South Pointe II, 2300 Corporate Park Drive, Herndon, VA 20171
- D. **Engineering Operations** (Include Address if different than above)  
 (703) 376-2700 / (703) 530-2374 / JHeinz@covad.com  
 Telephone Number / Facsimile Number / E-mail Address

First Level Excalations

- E. **Test and Repair** (Include Address if different than above)  
(888) 801-6285, Option 1 / /  
Telephone Number / Facsimile Number / E-mail Address  
Jess Parayno
- F. **Emergencies** (During Non-Office Hours)  
(408) 802-8266 / (408) 952-7511 / jparayno@covad.com  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. Katherine Mudge, 7000 N. MoPac Expressway, Floor 2, Austin, TX 78731  
**Regulatory Officer** (Include Address if different than above)  
(512) 514-6380 / (512) 514-6520 / kmudge@covad.com  
Telephone Number / Facsimile Number / E-mail Address  
Ted Gonzales
- H. **Dual Party Mailings** (Name)  
2220 O'Toole Avenue, ATTN: Tax Dept. San Jose, CA 95131  
(Mailing Address)  
(408) 952-7648 / (408) 952-7309 / tgonzale@covad.com  
Telephone Number / Facsimile Number / E-mail Address  
Ted Gonzales
- I. **Interim LEC Fund Mailings** (Name)  
2220 O'Toole Avenue, ATTN: Tax Dept. San Jose, CA 95131  
(Mailing Address)  
(408) 952-7648 / (408) 952-7309 / tgonzale@covad.com  
Telephone Number / Facsimile Number / E-mail Address  
Ted Gonzales
- J. **Universal Service Fund Mailings** (Name)  
2220 O'Toole Avenue, ATTN: Tax Dept. San Jose, CA 95131  
(Mailing Address)  
(408) 952-7648 / (408) 952-7309 / tgonzale@covad.com  
Telephone Number / Facsimile Number / E-mail Address  
Ted Gonzales
- K. **Gross Receipts Mailings** (Name)  
2220 O'Toole Avenue, ATTN: Tax Dept. San Jose, CA 95131  
(Mailing Address)  
(408) 952-7648 / (408) 952-7309 / tgonzale@covad.com  
Telephone Number / Facsimile Number / E-mail Address

Stefanie Santa-Esparza

**This form was completed by**

Legal Project Manager

**Title**

/ *Stefanie Santa-Esparza*

**Signature**

3/31/10

**Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

And

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201